



NGCOM Limited is pleased to offer to customers Public IP Addresses.

Public IP addresses are a global resource that is not without limit, requiring all involved to act with the appropriate conservatism while allocating public IP addresses to users. Furthermore, NGCOM Limited must comply with RIPE guidelines when allocating these addresses.

NGCOM Limited will supply the First Public IP free of charge (If the application is a valid one). Although Public IP Addresses are not a “marketable” quantity, NGCOM Limited charges a fee of 60 Euro per Public IP Address per year.

The procedure for assigning public IP Addresses starts with the Public IP Address Request Form. This form needs to be completed by the Agent as well as the end user. The form should be e-mailed to support@ngcomworld.com

NGCOM Limited reviews the request and ensures that it is in line with RIPE policies. NGCOM Limited has the right to refuse issuance of Public IP Addresses in case it determines that these addresses are not used in accordance with RIPE guidelines. Some general guidelines are listed below. For further information please refer to:

- <http://www.ripe.net/ripenc/mem-services/registration/ipv4policy.html>
- <http://www.ripe.net/ripe/docs/ir-policies-procedures.html>

A maximum of 4 public IP Addresses can be allocated for each site.

Applications that require public IP addresses are (this is not intended to be the complete list):

Virtual Private Networks

A maximum of 3 Public IP addresses per site can be allocated for use with VPNs. Please refer to the Grades of service document for performance restrictions on VPN services.

Mail servers located at remote sites

A maximum of 2 Public IP addresses per site can be allocated for use with mail servers.

Netmeeting like applications

A maximum of 2 Public IP addresses per site can be allocated for use with Netmeeting.

Web servers at remote sites

As this is an application that reverses the asymmetric model upon which the service is based they are not allowed on the system.

FTP servers at remote sites

As this is an application that reverses the asymmetric model upon which the service is based they are not allowed on the system.

DNS servers at remote sites

Two public IP addresses can be allocated for DNS servers. Usually the mail server and DNS server are the same machine so the same 2 IP addresses can be shared.

This form must be used when a customer requires routable IP Address (or range thereof) for a remote location. Once complete, email this form to your program manager with a copy of the email to support@ngcomworld.com

Instructions

- Read and ensure that your request is in compliance with the IPv4 and ASN Policies of the RIPE NCC Service Region at: <http://www.ripe.net/ripenc/mem-services/registration/ipv4policy.html>
- Part – I of the form needs to be completed by the end user making a request.
- Part – II of the form is for the Agent and must be filled appropriately.

Part I -End User Information: to be completed by the end user		Date :
Site Name:		
Serial Number :		
Detail the purpose of using a Public IP Address (if you are requesting more than one address, please specify a reason for each address):		
1.		
2.		
3.		
4.		
Please list applications you use (or intend to) which require a Public IP Address:		

Part II - Reseller: to be completed by the Agent		Date :
Agent Name		Email
		Location
Tel No (inc Int. Prefix)		Fax (optional)
IP Address to be Mapped		Number of IP Addresses Requested:

Part III: For NGCOM Internal Use Only		Date :
BT Reviewer Name		Reviewer Email
Request accepted?	<input type="checkbox"/> YES <input type="checkbox"/> NO	Number of IP's assigned :
List the IP Addresses assigned:		
If the application was rejected, please detail reasons of rejection:		

NGCOM accept no responsibility for any local LAN security breach, virus or worms infecting the customers site or modem due to public IP allocation. In such cases no compensation for interruption to service will be considered.